

Please give any other details that may help us transport you comfortably. All information you give is confidential.

Emergency Contact

Please give a name and telephone number of a relative or friend (including neighbours) we can contact in an emergency.

Name: _____

Home phone number: _____

Mobile Number: _____

Email: _____

Please complete and return with your £12.00 registration fee, made payable to Four Towns & Vale Link Community Transport.

If you wish to pay by BACS. **Please tick box**

Bank details: Lloyds Bank

Sort code 30-16-11

Account No. 01179102

Reference: Members Full Name

We will need BACS payment before transport will be provided.

Signature _____

Date _____

For marketing purposes please tell us where you obtained our registration form _____

Office use only
On system Called member Welcome Pack

Ring and Ride Registration Fee

To use our services there is an annual registration fee of £12.00 payable in April. Please make cheques payable to Four Towns & Vale Link Community Transport and send in a sealed envelope with your name and address.

Social Car Scheme

If Four Towns & Vale Link cannot transport you on Ring-and-Ride we will endeavour to get you transport with one of our volunteer driver's in their own car. This costs 40p per mile from your driver's starting point to your destination and return to the driver's starting point. Diamond travel card holders pay 30p per mile.

Travelling Companion

Do you need someone to travel with you and assist you? You may be eligible to have a companion added to your Diamond Travel Card so that they can travel free.

We cover:

- Almondsbury
- Olveston
- Alveston
- Olveston
- Aust
- Patchway
- Bradley Stoke
- Pilning
- Charfield
- Severn Beach
- Cromhall
- Rockhampton
- Falfield
- Stoke Gifford
- Filton
- Thornbury
- Frampton Cotterell
- Tortworth
- Hallen
- Tytherington
- Hill
- Winterbourne

***However if you live close to any of the following areas we may still be able to help. Registration fee and travel costs will vary.**

Registration Form



2017

Call: 01454 250500

Email: info@4tvl.org.uk

Visit: www.4tvl.org.uk

Four Towns & Vale Link Community Transport,

**Crossbow House,
58 School Road,
Frampton Cotterell,
Bristol,
BS36 2DA**

Registered Charity No. 1084874
Company No. 3896636

Services

We aim to provide safe, cost effective, accessible transport to residents and groups in the Four Towns & Vale Link areas to complement the existing transport system.

We offer a Ring-and-Ride service for individuals and a Social Car Scheme with volunteers using their own cars.

We currently have 21 mini buses, 16 of which accommodate wheelchairs and 3 social cars.

Ring and Ride

To qualify, residents must live within the Four Towns & Vale Link area (see over) and one of the following must apply:

- Be aged 60 years or more
- Have special needs
- Be in receipt of benefits
- Have access problems
- Hold a Diamond bus pass

Trips

We also run trips to various places of interest. Trips are advertised on our website and in the local community.

New trip lists are available each month. If you send us a Stamped Addressed Envelope we will send to you by post.

There may be an additional fee for trips further afield.

Please leave 72 hours before booking for the first time to enable registration to take place.

Opening Hours

Monday to Friday 9am - 5pm

(Journeys outside of these hours may be possible subject to driver and vehicle availability)

Booking times **9.30am - 4pm**

We require 48 hours advance notice before travelling. However, for doctor/hospital appointments, please book travel as soon as you have your appointment.

Examples of Services:

- Shopping trips
- Social visits, special events
- Work/education
- Hospital/doctor appointments

Please note we cannot always guarantee to get you home after a health visit, always take your Diamond bus pass and extra money for possible return travel costs.

Shopping Trips

- Morrisons + Asda, Cribbs Causeway
- Sainsburys Filton, Asda Filton + Asda Patchway
- Tesco, Bradley Stoke
- Tesco and Aldi, Thornbury

Requesting travel on Ring-and-Ride

Registered service users can make request travel by calling **01454 250500**. Requests are made on a first come first serve basis. Please be ready 15 minutes before your pick up time.

South Gloucestershire concessionary bus passes are accepted. Those with bus passes are entitled to travel for £3 on local Ring-and-Ride journeys only. Can you please advise us when you receive a new Bus Pass.

Four Towns & Vale Link Transport reserve the right to refuse, defer or cancel a registration.

Registration Form

Complete this form to register on our system and return to address overleaf:

Mr/Mrs/Miss/Ms other _____

Name: _____

Address: _____

Home Phone Number: _____

Mobile Number: _____

Email _____

Bus pass number _____

Bus pass expiry date _____

Do you hold a bus pass plus (C for companion) Yes/No

Do you consider yourself disabled? Yes/No

Do you use any of the following equipment to travel? (please tick)

<input type="checkbox"/>	Wheelchair	<input type="checkbox"/>	Scooter
<input type="checkbox"/>	Shopping Trolley	<input type="checkbox"/>	Guide Dog
<input type="checkbox"/>	Walking stick	<input type="checkbox"/>	Zimmer Frame
<input type="checkbox"/>	Escort	<input type="checkbox"/>	Pushchair/Toddler

Wheelchairs and scooters need to have a risk assessment before travelling with us. If you have the manufacturer's name and model name/number, this would be a great help to us. We will need to assess the occupant in the wheel-chair going in and out of our buses safely to and from home location.

To request a risk assessment please call the office **01454 250500**